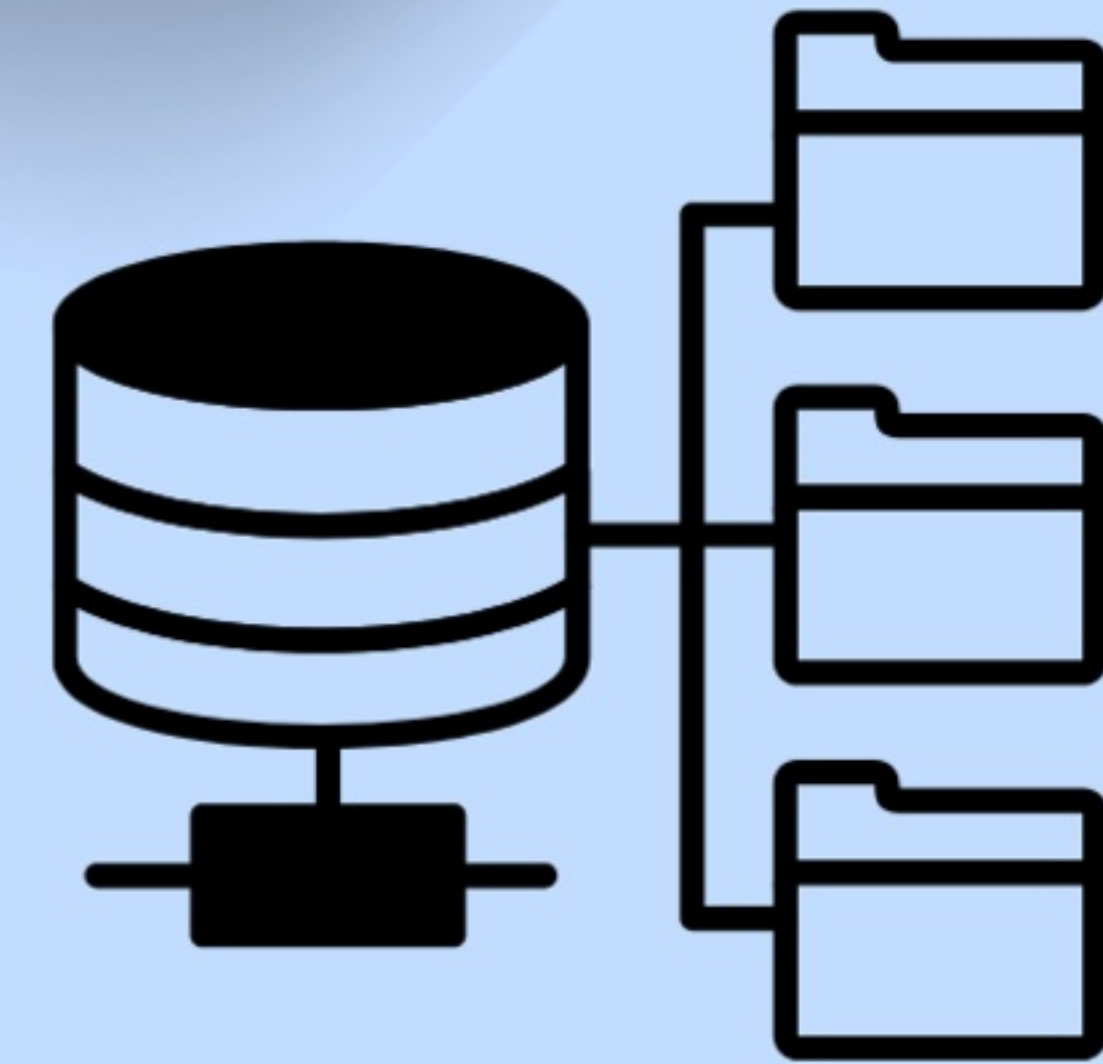# CORE BUILDING BLOCKS OF AGENTIC AI

THE NEXT EVOLUTION OF ENTERPRISE AUTOMATION

DATA LAYER
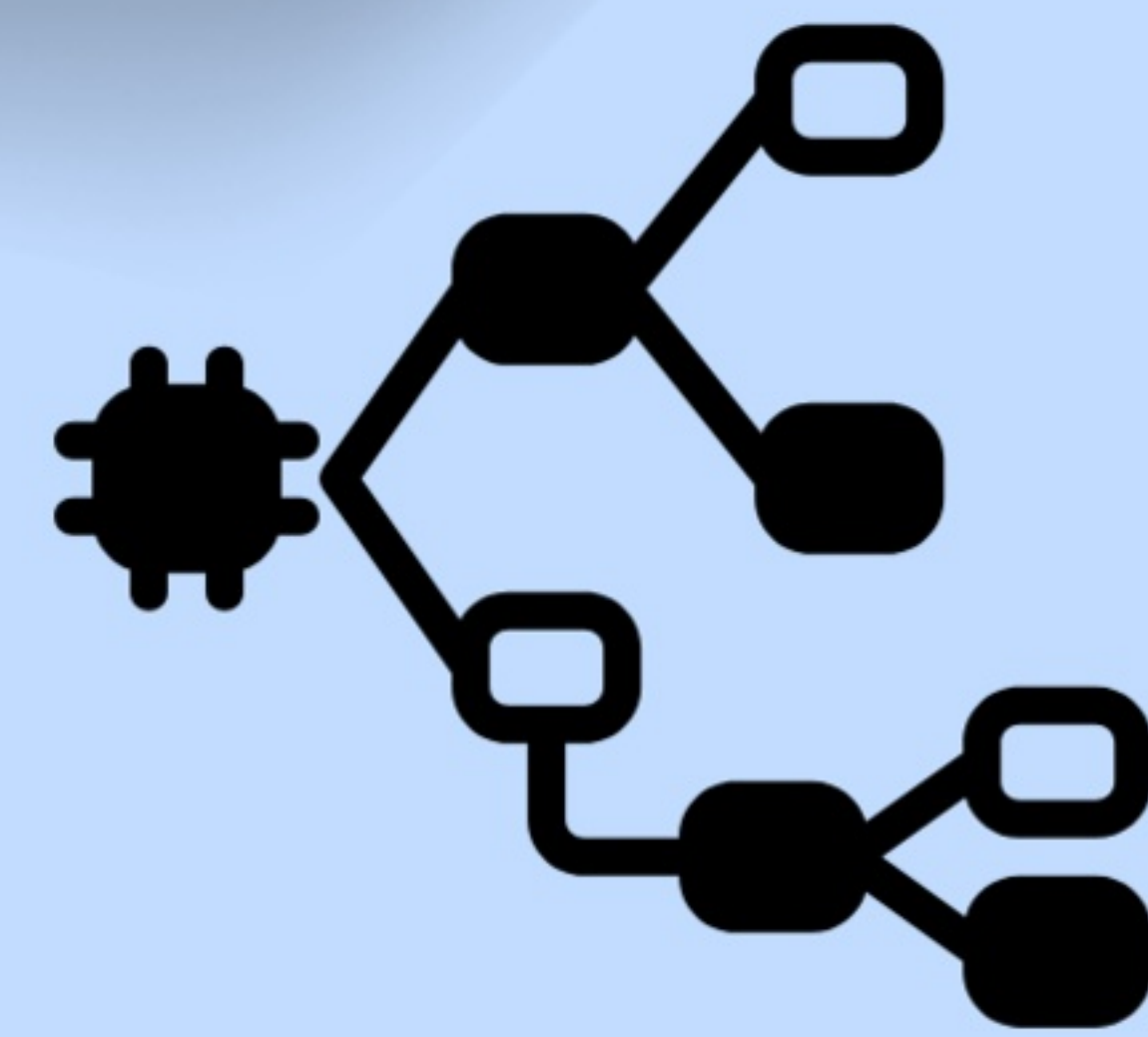The knowledge foundation: CRM, ERP, telemetry, knowledge bases.

MEMORY
Tracks interactions and context to personalize and improve.

REASONING ENGINE
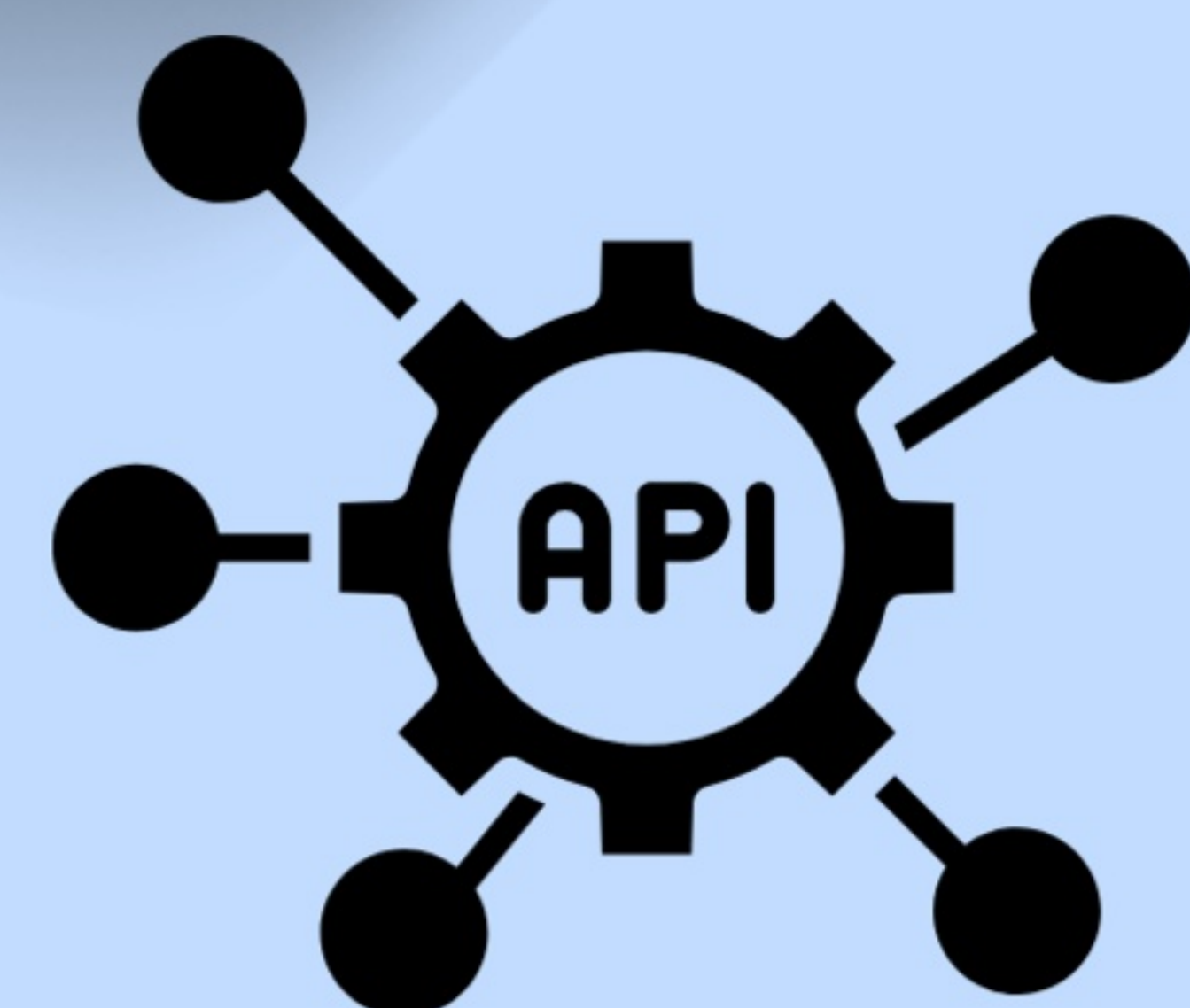LLMs and decision logic to interpret inputs and decide next steps.

GUARDRAILS
Policies, compliance, and security controls for safe operation.

TOOLS & INTEGRATION
APIs, search, ticketing, analytics, PS/CS systems to act through.

EFFECTIVE OBSERVABILITY AND GOVERNANCE TRANSFORM AGENTS FROM EXPERIMENTAL TOOLS INTO TRUSTED ENTERPRISE SYSTEMS