

THE FOUR LAYERS OF ENTERPRISE AI INTEGRATION



4. Intelligence & Actions

The User Facing Layer

Native copilots and agent capabilities that translate data and reasoning into immediate action and efficiency.



3. Retrieval & Reasoning

The Grounding Layer

Services that fetch relevant, contextual data to ensure responses are factual, not invented (preventing hallucination).



2. Systems of Record

The Context Layer

The existing, trusted source of truth that AI relies on for all context.



1. Integration & Data

The Foundation Layer

The governed base that provides data quality, policy enforcement, and connectivity.